



QUALITY POLICY

Through a safe environment, we pledge to deliver high quality products that are engineered to meet our client's requirements. As a top tier manufacturer of custom bag forming assemblies for vertical & horizontal form, fill and seal packaging machines, our primary goal is to attain continual improvement in product quality and customer satisfaction. Our strategy will evolve based on customer demands, changing internal & external issues as well as applicable risks and opportunities within our business and industry.

Top management is committed to achieving these tasks by developing competency through a set of procedures & work instructions that ensure every employee is capable of working in a safe environment while complying with the requirements of the organization's Quality Management System. Top Management shall periodically review the established quality policy, quality objectives, risk & opportunity matrix, procedures and work instructions for adequacy, relevance and effectiveness. This policy is made available to interested parties/contractors as and when needed.

A handwritten signature in black ink that reads "John Dominguez III".

John Dominguez III
President

Issued on August 19, 2021

WE ARE BETTER WORKING TOGETHER



Taking the necessary measures to be leaders within our company and industry



Working together to achieve continuous improvement through constructive feedback



Holding ourselves accountable through individual responsibility

OUR CORE VALUES

Through our core values, we will work together to maximize the **Customer Experience** at Formers International.



Maintaining the highest standard in all that we do to exceed the expectations of our customers



Transparency as a result of honesty within ourselves and our customers



Growth and development through effective communication in our daily operations and customer interactions